

# Electricity Facts Label

Champion Energy Services, LLC DBA Hello Energy PUCT No. 10098

**RESIDENTIAL SERVICE ⇒ Free Nights**

Oncor  
9/17/2020

<b>Electricity Price</b>	Average price per kilowatt-hour:																		
	<b>Average Monthly Use:</b>	<b>500 kWh</b>	<b>1,000 kWh</b>	<b>2,000 kWh</b>															
	<b>Oncor Electric Delivery:</b>	13.9¢	13.9¢	13.9¢															
<p>The average price per kWh includes the applicable charges listed below and the PUC Assessment. Prices are exclusive of state and local sales taxes and the Gross Receipts Reimbursement. Average price calculation shown is based on a total consumption profile over a 12 month period assuming that 36% of usage occurs during the nighttime (8:00pm through 5:59am) and 64% of usage occurs during the daytime (6:00am – 7:59pm). Your average price will vary based on usage as reported in interval data from your advanced meter.</p>																			
<table style="width: 100%; border-collapse: collapse;"> <tr> <td colspan="3" style="text-align: center;">Hello Energy Charges</td> <td colspan="2" style="text-align: center;">TDU Delivery Charges</td> </tr> <tr> <td></td> <td style="text-align: center; border-bottom: 1px solid black;">Daytime (per kWh)</td> <td style="text-align: center; border-bottom: 1px solid black;">Nighttime (per kWh)</td> <td></td> <td style="text-align: center; border-bottom: 1px solid black;">(per kWh)</td> </tr> <tr> <td style="text-align: center;">Oncor</td> <td style="text-align: center;">21.1¢</td> <td style="text-align: center;">0.0¢</td> <td style="text-align: center;">Oncor</td> <td style="text-align: center;">0.0¢</td> </tr> </table>					Hello Energy Charges			TDU Delivery Charges			Daytime (per kWh)	Nighttime (per kWh)		(per kWh)	Oncor	21.1¢	0.0¢	Oncor	0.0¢
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<b>Other Key Terms and Questions</b>	<p>The average prices shown above for the first day of service includes the Energy Charge from Hello Energy.</p>																		
	<p>Except for price changes allowed by law or regulatory action, this price is the price that will be applied during your first billing cycle; this price may change in subsequent daily billing cycles at the sole discretion of Hello. Please review the historical price of this product available at <a href="http://www.helloenergy.com/history">www.helloenergy.com/history</a> or call 1-844-856-9383.</p>																		
	<p>Customers are required to establish an initial connection balance of up to \$75.00 upon enrollment.</p> <p>See your Terms of Service and your Prepaid Disclosure Statement for full listing of fees and other terms.</p>																		
<b>Disclosure Chart</b>	<b>Type of Product</b>	Variable Rate																	
	<b>Contract Term</b>	None																	
	<b>Do I have a termination fee or any fees associated with terminating service?</b>	None																	
	<b>Can my price change during the contract period?</b>	Yes																	
	<b>If my price can change, how will it change and by how much?</b>	The energy Charge from Hello Energy will not change during your first daily billing cycle; however, during subsequent daily billing cycles your price may vary and have unlimited variability each day and at Hello Energy's discretion. The price applied in the first daily billing cycle may be different from the price in this EFL if there are changes in TDU charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control.																	
	<b>What other fees may I be charged?</b>	Please see your Terms of Service and Prepaid Disclosure Statement for a list of both non-recurring and recurring charges.																	
	<b>Is this a pre-pay or pay in advance product?</b>	Yes																	
	<b>Does Hello Energy purchase excess distributed renewable generation?</b>	No																	
	<b>Renewable Content</b>	16.4%																	
	<b>Statewide average for Renewable Content</b>	19.1%																	

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PUCT Certificate Number #10098

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